



The Play Shed – Rules of Play

We want everyone visiting The Play Shed to enjoy a safe, fun, and welcoming experience. Please take a few moments to read and follow our rules carefully. These are in place to protect the safety and wellbeing of all our guests—big and small!

Kind Play Policy

Kind hands, kind feet, kind words – Respectful behaviour is expected at all times from both children and adults.

Our team is here to help and ensure everyone has a safe and enjoyable visit.

However, our staff will not and should not have to tolerate any form of abuse, verbal or physical. Anyone displaying abusive, aggressive, or threatening behaviour will be asked to leave immediately. No refund to entry will be given.

The Play Shed reserves the right to refuse entry or remove any person whose behaviour threatens the safety, comfort, or enjoyment of others.

Hygiene & Clothing

Socks must be worn at all times by both children and adults. (Socks are available to purchase at reception.)

Shoes must not be worn on any of the play equipment.

We recommend children wear clothing that covers arms and legs to help prevent friction burns.

Jewellery and loose items (keys, coins, phones, etc.) should be removed before entering the play areas.

The Play Shed is not responsible for damage to clothing or personal belongings during play.

Food & Drink

No outside food or drink is permitted in the centre. (Water bottles are allowed, but we are unable to refill them.)

Food and drink are strictly prohibited in all play areas, including ball pits and toddler zones.

Please enjoy food and drink in our designated café seating areas only.

If outside food and drink is brought into The Play Shed and you refuse to discard it, you will be asked to leave our premises with your food and drink. No refund to entry will be given.

Supervision & Age Zones

Children must be supervised at all times by a responsible adult, including during toilet visits.

Adults are solely responsible for the safety, control, and behaviour of their children while on the premises.

If attending a party - unless the party parent has agreed and is taking responsibility for your child you must stay and supervise your child/children.

Our toddler area is designed for children under 3. Older children will be asked to use the larger play frames.

Toys and equipment from the toddler area must remain there and not be moved or thrown.

Play Frame Safety Rules

Slides must be used facing forward and seated. No climbing up or running on the slides.

Do not climb on the outside of nets or structures.

Balls must remain in designated ball pool areas – no throwing of balls anywhere in the centre.

Football balls must remain within the football area so all children can safely enjoy them.

Do not move café furniture or use it to access the play structures.

Photography & Events

During events, we may take photos and videos for use on our social media or website.

If you prefer not to be filmed or photographed, please notify a manager when you arrive.

We ask that guests only take photos of their own children and respect others' privacy.

Parking Information

Parking is limited, particularly during peak times. Please arrive early or consider using public transport.

Do not park on neighbouring business premises or private properties.

Please park legally—traffic wardens operate in the area.

The Play Shed cannot accept responsibility for parking fines or clamping as a result of illegal or inconsiderate parking.

Baby Changing & Facilities

Baby changing facilities are located in our toilets.

For hygiene and comfort, please do not change babies in the café or other public areas.

MOST IMPORTANTLY – HAVE FUN!

The Play Shed is all about fun, imagination, and safe play. If you have any questions or need assistance during your visit, don't hesitate to speak to one of our friendly team members.

