



# Website Terms & Conditions

## 1. Introduction

### Welcome to The Play Shed

These Website Terms & Conditions govern your use of our website. By accessing or using this website, you agree to comply with these terms. If you do not agree with these terms, please do not use our website.

We may update these Website Terms & Conditions from time to time. Please check this page periodically for any changes.

## 2. Website information

We aim to ensure that information on our website is accurate and up to date. However, services, pricing, opening times, party packages, events, availability, and other information may change without notice.

Whilst we take reasonable care to maintain our website and its content, we cannot guarantee uninterrupted access or that all information will always be free from errors or omissions.

We reserve the right to amend, remove, or update website content at any time.

## 3. Third-party booking platforms

Some services promoted through our website may be booked via third-party booking systems.

Party bookings may be completed through external booking providers such as WannaBook, and some events may be booked through platforms such as Ticket Tailor.

Where you are redirected to a third-party platform to complete a booking or payment, their own terms, conditions, and privacy policies will apply in addition to ours. We are not responsible for the operation, availability, or functionality of third-party systems.

Please review booking terms carefully before completing a reservation.

#### **4. Outdoor attractions and associated services**

Our website may advertise outdoor attractions available for hire which are operated and insured through an associated business within our wider group structure.

Enquiries submitted through our website may be shared with the relevant associated business where necessary to respond to your enquiry, manage bookings, and provide the requested service.

Further details on how personal data is handled can be found in our Privacy Policy.

#### **5. Third-party links and social media**

Our website may contain links to or display content from third-party websites, booking systems, and social media platforms including Facebook, Instagram, TikTok, WannaBook, and Ticket Tailor.

Any interactions, comments, messages, reviews, photographs, or content shared through these third-party platforms are governed by their own terms, privacy policies, and community standards.

We are not responsible for the content, privacy practices, availability, or operation of third-party websites or services.

#### **6. Acceptable use of our website**

You must not misuse our website. This includes, but is not limited to:

- Attempting to interfere with website functionality, security, or performance
- Introducing viruses, malicious software, or harmful material
- Attempting unauthorised access to website systems or data
- Using the website for unlawful, abusive, fraudulent, or harmful purposes
- Copying or using website content without permission

We reserve the right to restrict or prevent access where misuse is identified.

#### **7. Intellectual property**

All website content, including logos, branding, photographs, graphics, text, and design elements, belongs to The Play Shed or is used under licence or permission.

You may not reproduce, distribute, copy, adapt, or reuse website content without prior written permission.

## **8. Privacy**

Your use of this website is also governed by our Privacy Policy, which explains how we collect, process, and protect personal information.

## **9. Limitation of liability**

We make reasonable efforts to ensure that our website is available and functioning correctly. However, we cannot guarantee uninterrupted access or that the website will always be free from technical issues.

To the fullest extent permitted by law, The Play Shed shall not be liable for any loss or damage arising from:

- Temporary website unavailability
- Technical faults or interruptions
- Reliance on website content
- Third-party platforms or external websites linked from our website

Nothing in these terms excludes liability where it would be unlawful to do so.

## **10. Governing law**

These Website Terms & Conditions are governed by the laws of England and Wales.

Any disputes arising in connection with these terms shall be subject to the jurisdiction of the courts of England and Wales.

## **11. Contact us**

If you have any questions regarding these Website Terms & Conditions, please contact:

**K&J EVENTS LTD t/a The Play Shed**

**Theplayshedyate@gmail.com**

**01454 320 123**

**Unit 4a Rainbow Court, Armstrong Way**

**Bristol BS37 5NG**

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